

EcoRefurb | RECOMPRA

The tool that allows you to offer your customers an additional incentive to renew their technological equipment.

**RENEWING
IS IN OUR
NATURE**



FAQ'S



FAQs

CAN I EARN MARGIN ON THE SALE OF MY CUSTOMERS' USED EQUIPMENT?

Yes. EcoRefurb offers flexible collaboration models that allow partners to generate margin in a transparent and sustainable way:

Model 1 – Sales Management by the Partner

The partner manages the relationship directly with their customer, retaining full control over the negotiation and commercial margin.

Model 2 – Operational Management by EcoRefurb

EcoRefurb takes responsibility for managing the process with the partner's customer. In this model, the margin is defined in advance between the parties, ensuring strategic alignment, financial transparency, and operational efficiency.

HOW IS DATA SECURITY AND DATA ERASURE ENSURED?

Information security is a core priority at EcoRefurb. The data wipe process is ADISA-certified, including two GDPR compliance schemes. This ensures full legal compliance, mitigation of reputational risk, and maximum protection of customer data.

WHICH TYPES OF EQUIPMENT ARE ELIGIBLE FOR THIS PROGRAM?

We work with a wide portfolio of business-grade equipment, including:

- PCs and laptops
- Servers and workstations
- Monitors
- iPhones

The minimum order quantity is 10 units, allowing for logistical efficiency and competitive pricing in proposals.

HOW DOES THE QUOTATION PROCESS WORK?

The onboarding process has been designed to be quick and straightforward.

1. Company registration on the EcoRefurb platform
2. Submission of the buyback form
3. Upload of the equipment list
4. Technical assessment and quotation sent by the EcoRefurb team

The entire process is supported by a dedicated team.

DOES ECOREFURB ARRANGE THE COLLECTION OF THE EQUIPMENT?

Yes. We provide a logistics collection service, subject to prior indication in the buyback request and operational availability. Any logistics cost is presented transparently and invoiced separately, if applicable.



SERVICE CONDITIONS:

- 01 **MINIMUM NUMBER OF UNITS: 10**
- 02 **QUOTATION VALIDITY: 30 DAYS**
- 03 **PAYMENT: 14 DAYS AFTER RECEIPT OF THE INVOICE**
- 04 **INCLUDES DATA WIPING AND DECOMMISSIONING CERTIFICATE RECORD**
- 05 **SUSTAINABILITY BENEFITS REPORT**
- 06 **EQUIPMENT: MUST BE IN WORKING CONDITION**
- 07 **COLLECTION: CHARGED SEPARATELY**

VALUE FOR OUR PARTNER

By integrating EcoRefurb into your ecosystem, the partner benefits from:

- New source of recurring revenue
- Sustainable commercial differentiation
- Legal compliance and GDPR assured
- Reduced operational and reputational risk
- Certified and auditable processes
- Strengthened ESG proposition for your customers



FAQ'S





SUSTAINABILITY BENEFITS REPORT

At WDMI, we are on a journey of continuous reinvention in everything we do. Our goal is to improve the lives of all people, everywhere. At the heart of this transformation is a commitment to building a business that can generate a sustainable and lasting impact on the world and on all our partners.

THIS REPORT WAS CREATED FOR:

Thank you for trusting WDMI with your used devices. Your commitment to sustainability is inspiring! We refurbish equipment to extend its useful life, contributing to the circular economy and reducing environmental impact.

By innovating in the design, production, delivery, repair, and reuse of our products, we promote more sustainable growth and more efficient use of resources. Partnerships like ours are essential to this transformation.

This report, based on Life Cycle Assessment (LCA) and Product Carbon Footprint (PCF), combines data from WDMI-EcoRefurb and the wider industry, including emissions from transport, distribution, sales, and storage.

REFURBISHED EQUIPMENT



● These devices are damaged; therefore, it was not possible to issue their data wipe certificate or ecological savings certificate. However, they will be destroyed in accordance with current environmental regulations.

By reusing and extending the lifespan of your old equipment, you helped avoid greenhouse gas (GHG) emissions. We calculate your savings in carbon dioxide (CO₂) equivalents.



To learn more about this type of calculation, please visit: www.ecorefurb.pt or contact our refurbishment centre at info@ecorefurb.pt
The chart on the left represents the ecological savings by each category of refurbished products.

The purpose of this report is to demonstrate the positive environmental impact that any company can generate by using WDMI's Refurbishment Service. The values presented are estimates that reflect potential savings, based on the volume and categories of returned products, as well as widely recognised conversion factors. This report is for informational purposes only and should not be used to report official remanufacturing or recycling rates to third parties. WDMI makes no warranties regarding this information, except those expressly stated in the warranty terms of its products and services. Furthermore, the company accepts no responsibility for any technical or editorial errors contained in this document or across the entire value chain.



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OPENING HOURS:

SATURDAY AND SUNDAY: CLOSED

MONDAY TO FRIDAY: 09:30-13:00, 14:00-18:30

